

# ACCREDITATION AND COMPLAINANT POLICY

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## Pharmacy (Pharm.D.) accreditation

The Doctor of Pharmacy degree program at the Virginia Commonwealth University School of Pharmacy is fully accredited by the Accreditation Council for Pharmacy Education, 190 S. LaSalle St., Suite 3000, Chicago, IL 60603-3446. Accreditation standards are available in the school's Office of Admissions and Student Services and via the ACPE website (<http://www.acpe-accredit.org>). In 2023 accreditation was extended until 2031. Additionally, the school is a member of the American Association of Colleges of Pharmacy.

## Complainant policy

ACPE has an obligation to assure itself that any institution that seeks accreditation status for its professional degree program conducts its affairs with honesty and frankness. Students who have complaints about the school's ability to meet accreditation standards or adhere to ACPE policies and procedures shall be submitted in writing to the Associate Dean for Admissions and Student Services, VCU School of Pharmacy, 410 N. 12th St., Room 500, Richmond, VA 23298-0581. The complainant is welcome to make an appointment to meet with school administrators to discuss their complaints and options for resolution. If they are not satisfied with the response by the school's representative(s), then complainants may contact ACPE at 190 S. LaSalle St., Suite 3000, Chicago, IL 60603-3446 or online with a complaint (<http://www.acpe-accredit.org/complaints/>). A record of written complaints about the school's adherence to ACPE accreditation standards or policies and procedures will be maintained for ACPE to review at the time of an accreditation site visit.